



The Buffalo Bill Rodeo has been rescheduled for August 5-8, 2020.

Ticket Holders: You have the opportunity to get a full refund of the face value of the tickets you purchased for this year's festival. You will also have the opportunity to HOLD your tickets for the 2021 festival.

We ask that you do not initiate a chargeback as they are costly for our staff and unnecessary. Simply follow the steps below to request a refund instead.

To HOLD your tickets for 2021: There is no action you need to take. After June 1, 2020 your tickets will be automatically rolled over to the new dates. If the headline acts (Luke Combs and Toby Keith) are not the same for 2021, we will open up a second refund window.

To request a refund: Respond to the email that was sent out on May 4th, 2020 to the email used to purchase tickets. Include your order number and phone number in the email. Refunds will be accepted until June 1, 2020.

Frequently Asked Questions:

Q: Will Luke Combs and Toby Keith be back next year?

A: We are working diligently with our artists to reschedule for 2021

Q: What about the other events during NEBRASKALand DAYS?

A: We are working with the organizations who put these events on to reschedule around the August 5-8 dates.

Q: I requested my refund but haven't seen it yet. Where is it?

A: Please be patient as all the systems for processing and batching funds back to consumers have slowed significantly during Covid-19. Our ticketing partner TicketForce will process the refunds within 10 business days of the request and allow another 7-14 to see it in your account.

Q: I bought my ticket from a third party site, how do I get my refund?

A: We are only able to issue refunds to the original purchaser. You will have to reach out to the site you purchased from to see their policy.